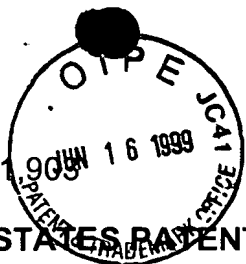


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Serial No.: 08/971,903

Docket No.: 826.1431/GP

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Hiroshi HARUKI, et al.

Serial No.: 08/971,903

Filed: November 17, 1997

For: COMPUTER-RELATED PRODUCT
USER MANAGEMENT
AND SERVICE SYSTEM

Group Art Unit: 2765

Examiner: J. MYHRE

REQUEST FOR APPROVAL OF DRAWING CHANGES

Assistant Commissioner of Patents
Washington, D.C. 20231
Sir:


The Examiner's approval of the drawing corrections indicated in red ink on the attached 2 sheet of drawings (FIGS. 4 and 5) is respectfully requested.

Upon receipt of approval of the drawing corrections and a formal Notice of Allowance, the appropriate corrections will be made.

In the event any fees are required in connection with this paper, please charge out Deposit Account No. 19-3935.

Respectfully submitted,

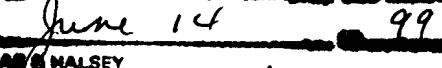
STAAS & HALSEY

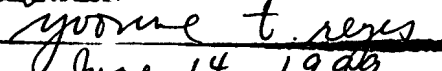
By: 
Gerald P. Joyce
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Date: June 9, 1999
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(202) 434-1500

CERTIFICATE UNDER 37 C.F.R. 1.502

I hereby certify that this communication is being filed with the United States Patent Service at the United States Patent and Trademark Office, Washington, D.C. 20503.

June 14 99
By: 
SUZANNE MALSEY

By: 
Date: June 14, 1999